

**Mahesh**

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# **Summary:**

## Having around 3.3 years of experience in IT Industry, implementation of BPM – PEGA/PRPC applications.

## Experience on Integration service Rest Rules.

* Significant in developing User Interfaces, screen layouts using Harness, Section, layouts, Flow Actions.
* Experience in creation of rules activities, Data transforms, Declarative rules.
* Hands on experience in creation of connect rules to interact with external systems.
* Experience in defining Report Definition rules and Data Pages.
* Experience in creating Decision Rules (Decision Tree & Table).
* Extensive debugging Skills in PRPC using with TRACER, Clipboard, Admin Studio, PAL, and Rules Inspector.

# **Technical Skills:**

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| **Operating Systems** | Windows 10, Linux |
| **Languages** | Core Java, J2EE |
| **Database** | Oracle |
| **BPM Tools** | Pega PRPC 8.x |
| **Web Related** | HTML, CSS. |
| **Tools & Utilities** | SOAP UI, POSTMAN |

# **Education Details:**

* Bachelor’s degree (B. Tech) from JNTU Anantapur.

# **PRPC Certifications:**

* Certified System Architect (CSA) in V8.6.

**# PROJECT 1**

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| **Project :** Telecommunication Support  **Client :**  Leading telecom provider in UK region |
| **Environment :** PEGA 8.6 |
| **Other Tools used :** POSTMAN, Oracle  **Role :** PRPC Developer  **Duration :** Nov 2020 – till date |
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| **Description:** |

Client offers all solutions related to postpaid end to end telecom solutions. In this Project, Postpaid Rating and Billing team handles all the billing Activities, issues related to billing and configurations related to Rating. Operations team on the other hand investigates customer complaints, payment reversals, implementing promotional activities and customer life cycle management activities. Whereas configuration team will work on adding new configurations like profile creation, tariff Creation and Changes, Creation of new Mobile numbers, voice, or SMS short codes, Offer and Package Creation

**Roles and Responsibilities:**

* Created Activities to implement the core business logic. Worked on development of process flows, screen flows and flow actions. Created User Interface and Validations.
* Experience in creating Roles, Work baskets and work groups. Created declare expressions, declare on change, declare triggers to automate the calculation of values.
* Having Experience in defining Report Definition rules. Developed different activities throughout the flow, Creating Sections, Harnesses, Properties
* Developed Decision tables, Decision trees, Declarative Expressions. Having Knowledge on Clipboard and Tracer. Involved in Creation of validation rules to implement business logic validation.
* Implemented business rules using Decision Rules and Declarative Rules
* Implemented Connectors and Services.
* Worked on all the constructs of PRPC like Harness, Sections, Layouts, Flows, Flow Actions, When rules and activities
* Worked on all the constructs of PRPC like Harness, Sections, Layouts, Flows, Flow Actions, When rules and activities

**# PROJECT 2**

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| **Project :** Health Insurance  **Client :**  Leading Health Insurance provider in NA region |
| **Environment :** PEGA 8.6 |
| **Other Tools used :** POSTMAN, Oracle  **Role :** PRPC Developer  **Duration :** Nov 2019 – Nov 2020 |
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| **Description:** |

This application automates the process of Health Insurance Coverage provision to **HCSC** clients. This application is accessible over the intranet of **HCSC** and will be accessed by the Analysts, Rates, Service Specialists, Reviews, and other Operations teams across **HCSC**. Functionally this application collects all the personal and health related details of Citizens of USA and process it to check the eligibility criteria to provide a health insurance policy. Upon the successful eligibility the system will provide the Rated Premium and Rated policy

**Roles and Responsibilities:**

* Developed User Interface.
* Creating Integration connect. Service rules.
* Developed Rules for Validation and Creating data pages.
* Created data transforms, decision tables, decision trees, creating Activities.
* Involved in modifying flows.
* Created Activities, steps and used standard methods like property set, page new, calling other activities for implementing core business logic.
* Worked on the debugging tools Clipboard, Tracer, and Rules Inspector.
* Co-ordinate with developers to ensure proper unit testing of each requirement.
* Proactively participated in discussions on the client requirements.
* Performing code reviews by following Pega Guardrails.

**# PROJECT** **3**

**Project :** Auto Owners Insurance.

**Client** : Foremost

**Environment** : PEGA PRPC V8.4

**Other Tools used** : Postman, Oracle

## **Role :** PRPC Developer

## **Duration :** Nov 2018 – Nov 2019

**Description:**

This project deals with Property and Casualty claims processing. The system has the complete automated process for a claims life cycle, right from onset of a claim to its payment. The application collects / maintains the loss information. When the automation of this process was the requirement, then a new application called APPROVAL AUTOMATION which was completely built on PEGA was the solution. Declarative rules and Decision rules are used for the various validations performed on the claim.

**Roles and Responsibilities:**

## Involved in creating rules to connect with external data bases.

* Creating Flows, Flow Actions, Harness, Section, Decision rules & imp Declarative rules.
* Creating SLA Rules.
* Involved in creating activities.
* Creating List View and Summary View reports.
* Designed index tables, cloned history table, exposed properties and created data tables to store reference data.
* Tracking the Data- instance for the project.